

Our Ref: JBA/NLA/FSC-1810WSL

Monday 18<sup>th</sup> October 2021

Dear Parents and Carers

We are excited to share with you a new app that we are launching to parents and carers that will improve home-school communication. The app can be downloaded to all smartphones and tablets and is called EduLink One One.

As you will be aware, the school currently uses several different methods of communication including social media, text messages and emails. EduLink One One is an app which will allow the school to communicate a wider range of information to you, including live behaviour and achievement data along with assessment data and school events information. EduLink One One will replace, in the vast majority of cases, all of our previous communication methods including emails and texts.

Furthermore, with the school intending to hold most Parents' Evenings online through video calling, this app will also be used for booking and attending such appointments.

To that end, we are requesting that all parents and carers download this app no later than **Sunday 31<sup>st</sup> October 2021**. The app is available to download via the [Apple App Store](#) and [Google Play](#). Alternatively, you can log in through a web browser [here](#), however we recommend that you download the app if you are able to, as it has additional functionality which is not available on the website, such as notifications when your child receives House and Behaviour points.

Each parent will receive their log in details and passwords in a separate email which will be sent on **Tuesday 19<sup>th</sup> October**. Instructions on how to log onto the EduLink One One app can be found [here](#). Please make sure that you change your password when you first log on for security purposes.

EduLink One One has a wide range of features but the primary feature is its ability to send push notifications to inform you about a wide range of aspects of your child's education. Please see the below table for a brief overview of what the app offers.

Feature	Details
<b>Behaviour</b> 	<p>The school uses a combination of break and lunchtime detentions to sanction behaviour which does not meet the school's expectations. Students who receive a second warning receive a break detention, and students who are removed from a lesson receive a lunch detention.</p> <p>EduLink One will send you instant push notifications informing you of all behaviour incidents. You will be able to see details of the reason for the sanction and which teacher the incident involved. At present, we are unable to show the subject the incident happened in, but you will be able to identify this from your child's timetable, which can be seen on the EduLink One app.</p>

<p><b>Achievements</b></p> 	<p>The school uses House Points to reward positive behaviour. You will receive push notifications each time a teacher awards a House Point. You will also be able to see which teacher has awarded the House Point.</p>
<p><b>Timetable</b></p> 	<p>There is a timetable option in the EduLink One App which will allow you to check your child's timetable on a daily basis.</p>
<p><b>Reports</b></p> 	<p>During the course of the academic year, teachers report on how a child is performing academically. All reports will be sent out via the app and will remain visible to download at any time.</p>
<p><b>Parents' Evenings</b></p>	<p>Further details about how this system will operate for Parents' Evenings will be sent out in due course. Parents will need this app to access online Parents' Evenings. Parents will also be able to log in through a laptop to enable the use of a webcam on a larger screen.</p>
<p><b>Absence Reporting</b></p> 	<p>Parents can select the Absence Reporting icon on the home screen and inform the school of any absences and the duration the absence is likely to be. Parents can also attach copies of appointment letters to allow the school to authorise the absence. This will not replace the WhatsApp absence texting service or the ability to phone the school directly. Parents are free to use whichever method of communication is most appropriate for their needs.</p>
<p><b>Attendance</b></p> 	<p>The EduLink One app allows parents to see live attendance data which can be broken down into a daily, monthly or yearly overview and by subject.</p>
<p><b>Homework</b></p> 	<p>The EduLink One app syncs with Google Classroom. Parents can click on the homework icon and see any homework which has been set. Information includes due date and subject.</p>

We will officially begin using this app from **Monday 1<sup>st</sup> November**. As with any new application, there can often be some minor issues which may need resolving. We have produced a [parental user guide](#) to assist parents and carers with maximising their use of the app. We have also created a page on our [website](#) for parents and carers. Please note, following the launch of this app, the school will no longer be using the Piota app.

If parents have any technical issues, parents should contact the main reception or email the school via [admin.baysgarth@baysgarthschool.co.uk](mailto:admin.baysgarth@baysgarthschool.co.uk). Any parents who have not signed up to the app by 1<sup>st</sup> November 2021, will be contacted by the school to discuss any issues or concerns.

Parents who do not need a direct response but would like to offer feedback can do so [here](#).

Parents who would like to discuss a behaviour related issue should contact the relevant class teacher or their child's form tutor to discuss any wider concerns.

At Baysgarth, we are always looking at improving and enhancing our lines of communication with parents. We have been very impressed with this app during a trial phase and we are excited by the facilities this app offers to parents. A final reminder that this app will become our primary method of communication with effect from Monday 1<sup>st</sup> November, so please ensure you download the EduLink One app before this date.

Yours faithfully



Richard Briggs  
Head Teacher